

Question Log for Overview of GAcollge411.org Website

August 5th, 2009

Q: How does a student and the school release a transcript to be sent to the college? Do both the student AND the school have to release it?

A: A student has to be logged into their account and be associated with a high school. They will then see an option to send a transcript to a college. The high school will see the request to release the transcript as well. We have placed a document on the homepage of GAcollge411.org that walks students through the process of requesting transcripts.

Q: Will all the counselors in the school have access to all the students or is there a limit to the number of staff that is able to view student's info?

A: There is no limit. If a school wants to give access to all its teachers for the Professional Center they can do that. Anyone that has access will be able to see all students associated with the school.

Q: Where is the counselor part of the program?

A: Counselors will now use the Professional Center instead of the Counselor Center. This is located on the Middle School and High School Educators link at the bottom of the home page.

Q: Is there a charge for schools to sign up administrators?

A: No. The GAcollge411 website and associated programs are free to students and parents and to schools.

Q: What if a student's high school is not listed in the system? Will he or she be able to proceed?

A: Yes, they can select "My School is Not Listed" and proceed with creating their account.

Q: How long does it take for the transcripts to reach the school?

A: Typically, they will arrive at the colleges to access within a few minutes.

Q: Are transfer students able to send college transcripts thru GAcollge 411 now?

A: No. At this point in time there is not a process in place for college transcripts to be sent between colleges.

Q: ALL WITH ACCESS HAVE FULL ACCESS TO ALL STUDENTS?

A: Yes. If a Professional is given access to the Professional Center, they can see all students who are associated with their high school.

Q: Will students that have already created accounts have to recreate their accounts or were the data transferred with the updates?

A: As long as the student had logged into their account within the past year, their account was rolled into the new system and they do not have to create a new account.

Q: Sarah, Are you saying there is one main Administrator that is designated, then other counselors and teachers will be able to access information?

A: The Administrator will have codes that they can distribute to other teachers and counselors.

Q: In the near future do you think that when a student applies as a freshman, that a high school transcript can be automatically released?

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A: We have inquired with the vendor about this. We know the high school would have to allow this process to take place.

Q: Will the GA schools' applications now be available on other XAP sites?

A: Yes. They are available on other states that have Xap powered sites as well.