



January 4, 2006

Dear Colleague:

Over the past few weeks the Client Services Division of GSFC has undergone some personnel changes. These changes have been made in an effort to better serve our customers. I wanted to take this opportunity to briefly outline these changes for you.

- Sarah Baumhoff has been promoted to Manager of Client Services. She will be responsible for overseeing all activities of the Account Executives, in addition to working directly with several schools.
- Daniel Trammell, former Originations Manager at GSFC, will be joining the Client Services Department as an Account Executive.
- Adrienne Mitchell, formerly a Financial Aid Consultant at GSFC, will be transitioning to the role of Account Executive.

Daniel and Adrienne will be joining Jon Burt and Jill Jernigan as Account Executives. With a larger Account Executive staff, it is our hope to provide you with the personal attention that you deserve. We have increased the size of our staff in order to provide you with more contact with GSFC, and increased ability to provide excellent customer service and issue resolution.

Because of the increase in staff, some of you may have a change in Account Executive. Our Account Executives now work in regional territories, and this may mean that you will be seeing a new face.

If you have any questions about your Account Executive or have any issues you wish to discuss, please feel free to contact Sarah Baumhoff or me at:

Vincent Rizzi	vincentr@gsfc.org	404-558-2538
Sarah Baumhoff	sarahb@gsfc.org	404-683-4803

As always, thank you for your continued support of GSFC. We look forward to strengthening our relationship with you and increasing our ability to provide you with excellent service in 2006 and beyond.

Kindest Regards,

A handwritten signature in black ink that reads 'V. Rizzi'.

Vince Rizzi, MBA
Vice President, Client Services
Georgia Student Finance Commission

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