

## The Georgia Student Finance Commission's (GSFC) Compliance Mission and Value Statement

The Compliance Team's mission is to coordinate the Agency's efforts to ensure GSFC, schools and lenders operate under the applicable federal and state laws, regulations, and policies that govern GSFC State Scholarship and Grant Programs.

The Compliance Team is responsible for performing Compliance Reviews of participating institutions and responding to customer inquiries regarding Compliance Review issues. The overall goal of all of these efforts is to ensure that the State Scholarship and Grant Programs administered by GSFC are being managed correctly.

In order to fulfill GSFC's fiduciary duty as the administrator of the State Scholarship and Grant Programs and to act as good stewards of public funds, GSFC pledges to carry out our responsibilities in a professional and courteous manner. The Compliance Team will act in accordance with our mission and demonstrate values that support a positive mutual working relationship with institution partners.

Institutions can expect the Compliance Team to continue to:

- Work with institutions in a partnership to deliver State Scholarship and Grant Programs
- Be fair and unbiased in performing Compliance Reviews
- Be accountable for our regulatory interpretations and rulings
- Be clear, consistent and concise in our reviews and Compliance Review inquiry responses
- Be honest and forthcoming with information and communication
- Upon conclusion of an onsite Compliance Review, provide you with an opportunity to review and respond to the findings before the final report is issued
- Regularly request your opinion on our performance
- Ensure institutional training needs are addressed

We expect institutions to continue to:

- Work with GSFC in a partnership to deliver State Scholarship and Grant Programs
- Be fair and unbiased in your expectations of the Compliance Reviews
- Be accountable for the implementation of regulatory requirements
- Be good stewards of the State's Scholarship and Grant Programs and funds
- Be honest and forthcoming with information and communication
- Operate in accordance with the applicable laws, regulations and program requirements
- Work to improve program administration where necessary